

Problem: Design the shopping and selling experience for e-commerce app

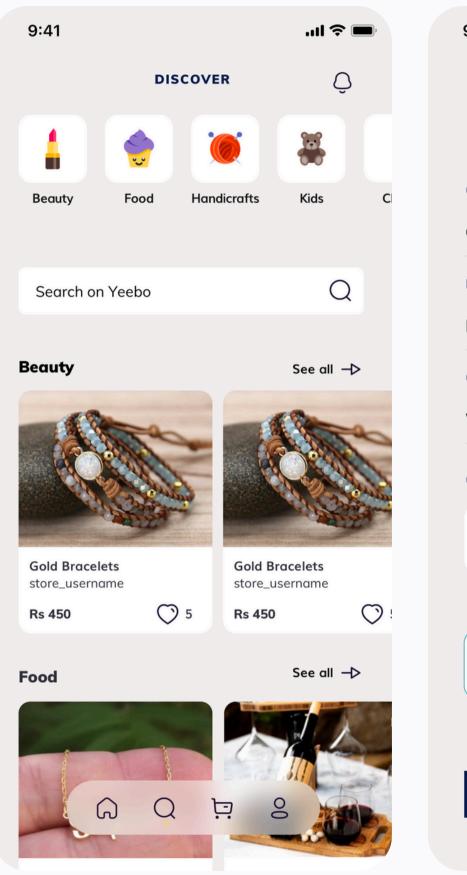
To increase trust, better flow, taking care of all use cases.

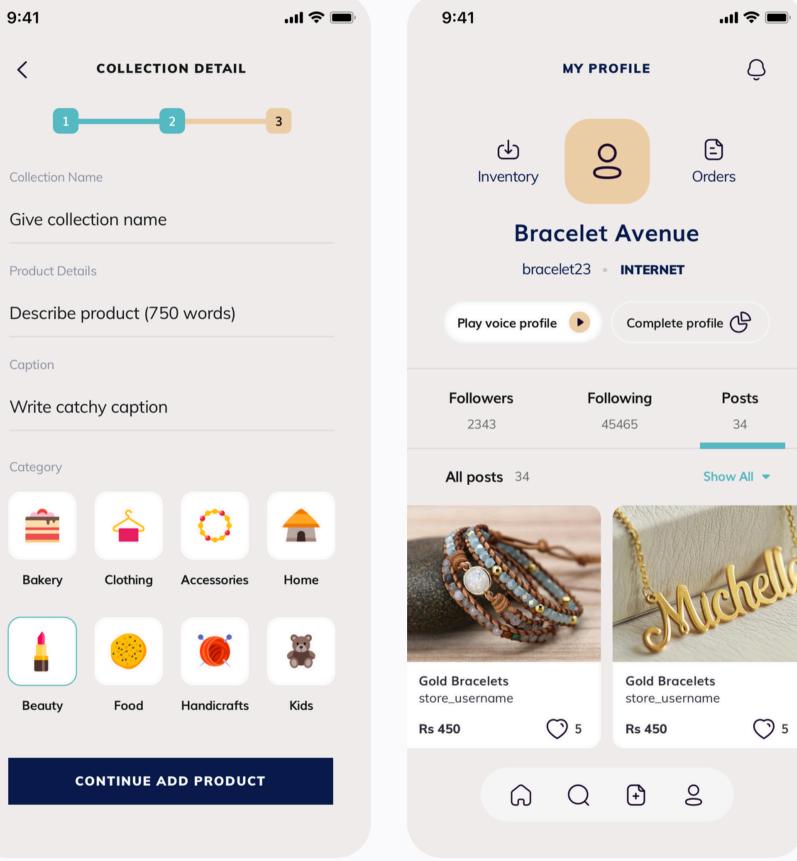
Epics & user behaviours

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1	• fx	Theme / Page			
	A	В	С	D	E
1	Theme / Page	Elements (Added from Docs)	Screen (in Flow PDF	Remarks /Feedback	Behaviours
2	Home	Post: Username, Logo, Item name, Price range, Caption, Follow Button	Home	Style reconsideration: Setting default background, border, shadow	Should feel like tappable and because its a video, the look and feel can be in form of rectangle and round corners
3		Buttons underneath video: Like, Cart, Info		Ensure one base style for all cards to maintain consistency	Button variant - Each visual type to represent button structure e.g. primary and secondary buttons
4		Info Button: Opens up new page with following: Pictures listed in the video, Delivery Methods, Item name, Description Pictures: Price, Size		Spacing and Padding to demarcate the different types of content	Visual heirarchy will reduce the cognitive load.
5		Cart Button: Opens Product : Picture, Price and Size		Adding a cart button should ideally gives an instant feedback that the product has been added and so the user can continue do the shopping.	Better button copy - Instructional text that details what will happen if you click the button, Button States
6		Username Pressed : Opens new page with seller profile - same as 'Me' page for seller		Because the focus should be more on buying, the username thumbnail should ideally be made smaller so that user can perform the primary action on this particular screen which is product exploration.	Should give a feel of immersive experience as distraction-free interfaces can greatly increase user engagement.
7	Discovery	Search button	Discover	Enhance the search functionality	Input field - A clear container for a user to start typing in
1				Need to include the placeholder text or lables to suggest examples of what to search for	Inform and navigate users by showing them what all they can achieve by doing a particular task
				Quick links, autocomplete and suggestions with sumbit search button	With enough data from the user, we can collect quick links and suggestions based on their previous searches to streamline their search
D		Emojis for each category: Bakery, Clothing, Accessories, Home, Beauty, Food, Handicrafts, Kids		Illustrations should be used as per according to the theme, this is a good oppotunity to show the brand personality	In discovery phase, the mix of less cognitive tasks and high variability creates the habit of scrolling. The main categories like beauty, food etc can have sub categories to help user.
		Post cells scroll for each category: cells have			Scope of gamification here for eg if user explored more that 3 categories, we can give him or her the









Team communication via slack



Add a topic

#app-design ★

Ikshita Puri 1:22 PM Looks good radhika! November 5th, 2020 v

What kind of instant feedback are you thinking of for the cart button? Right now there is just a pop-up that says 'Added to Cart'.



Radhika Dutt 1:35 PM

Glad you asked. Generally, in added to cart interaction the main goal is to just tell the user that the product has been added to the cart without obstructing his main action which is scrolling or exploring more products. Companies like amazon use 'Haptic Feedback' for this. Popup is a quick solution but we should avoid popups as many as can.

So 3 things combined you can develop:

When an item is added to the cart:

1) a pulse effect on the shopping cart icon.

2)And increase cart items count.

3)With haptic feedback

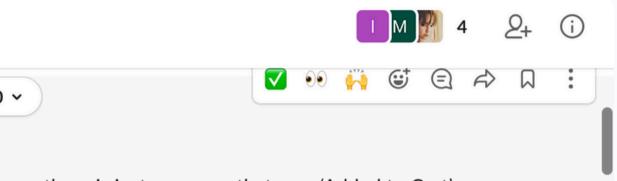
https://developer.apple.com/design/human-interface-guidelines/ios/user-interaction/haptics/

developer.apple.com

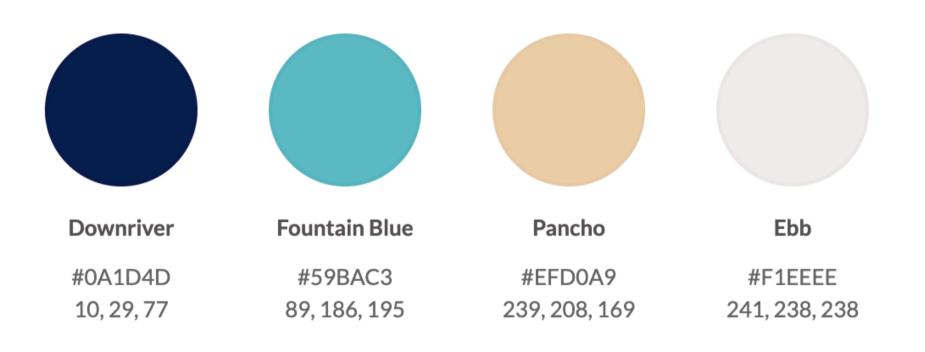
Haptics - User Interaction - iOS - Human Interface Guidelines - Apple Developer Learn about designing apps for iOS.



Radhika Dutt 1:41 PM Hope this answers your question.

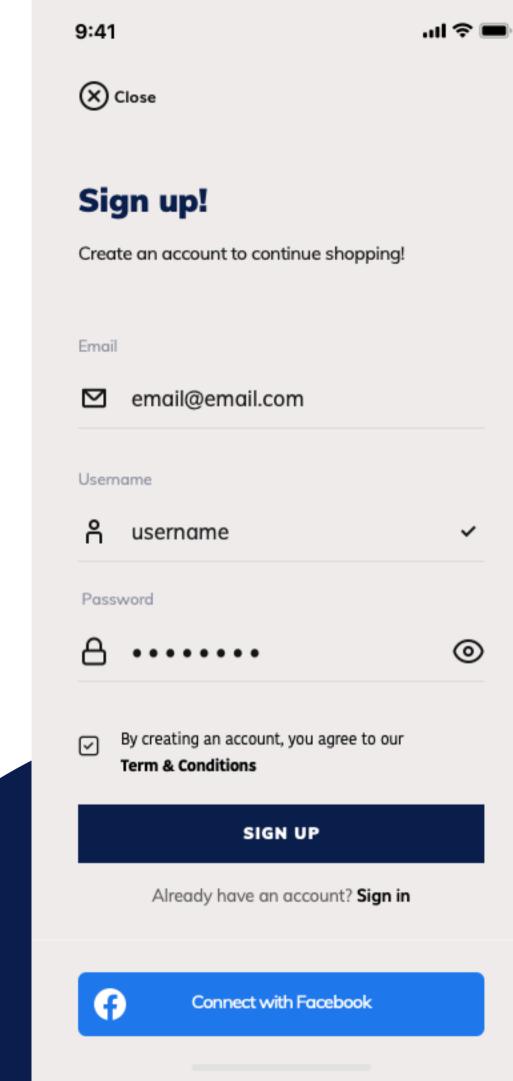


Colors



Buyer/Seller Sign Up

With simplicity in mind but with better form structure. Messaging will change accordingly.

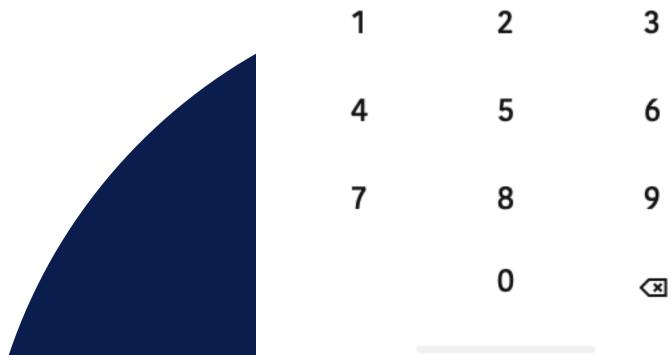




Add phone

The numeric keyboard will automatically open. Reduced one screen by combining the whatsapp tick element.

K Back Add phone We need your phone number to verify. Phone Number +91 9933784747 ~ This is my whatsapp number as well. \bigtriangledown CONTINUE 2 3 1



9:41



OTP

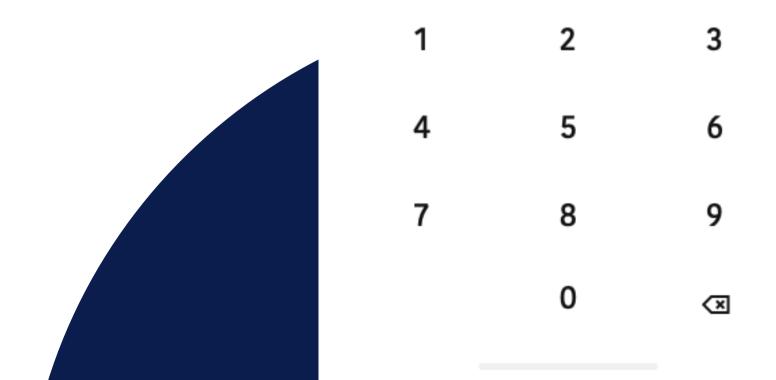
Close functionality, it will take back to the previous screen × Close

OTP Authentication

Enter authentication code which has been sent to (+91) 9993483343

6 8 4

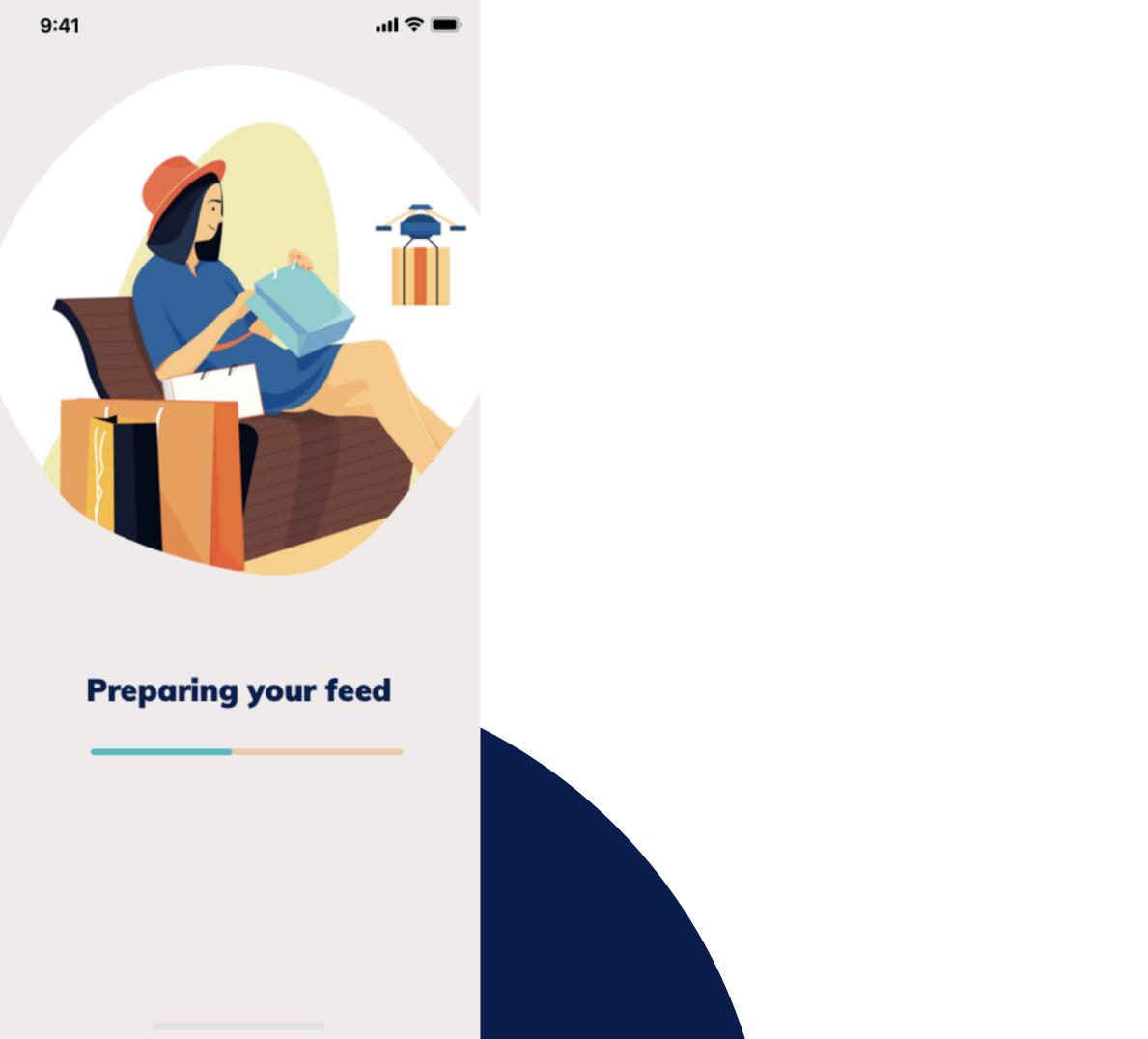
CONTINUE





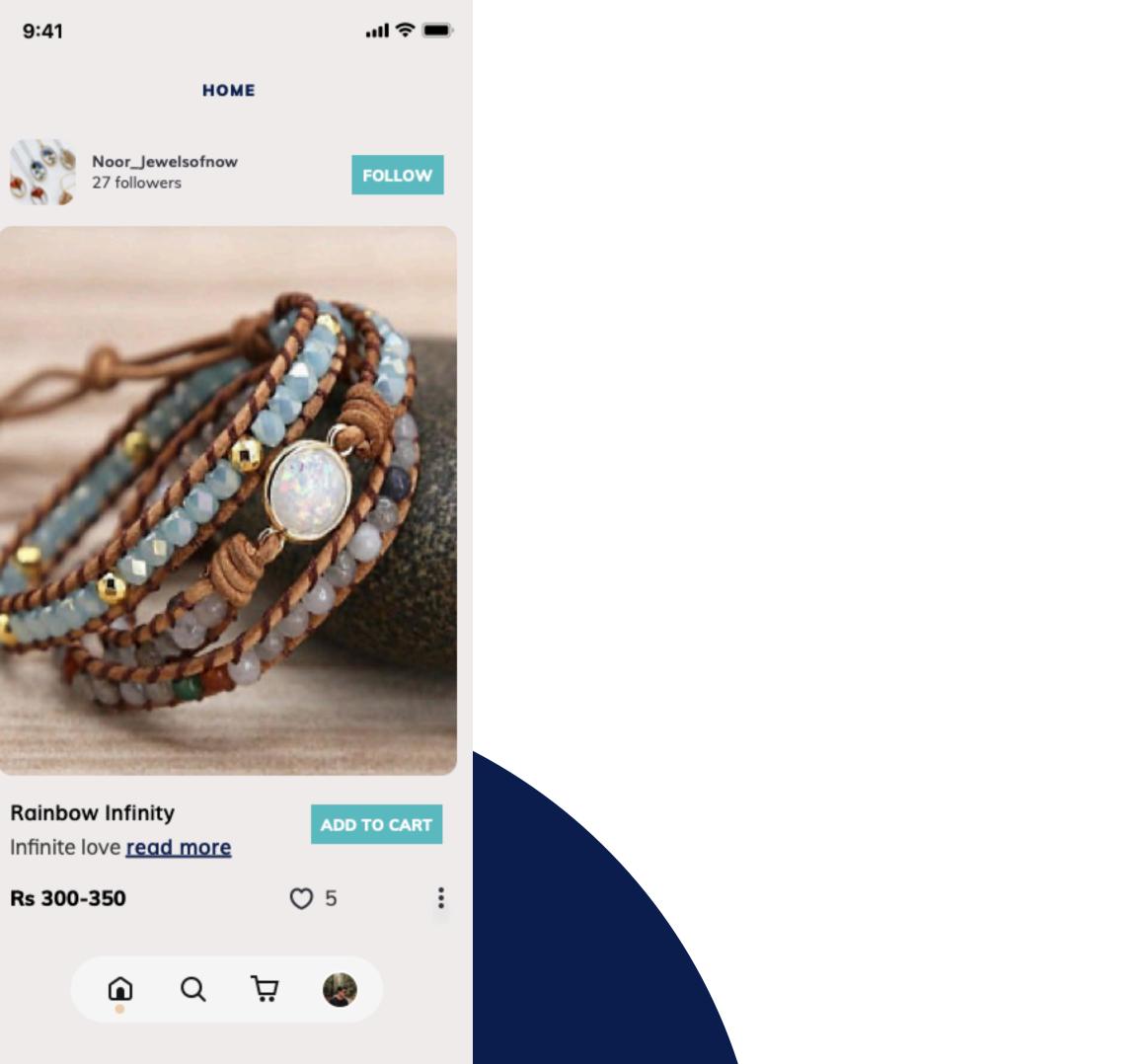
Loader

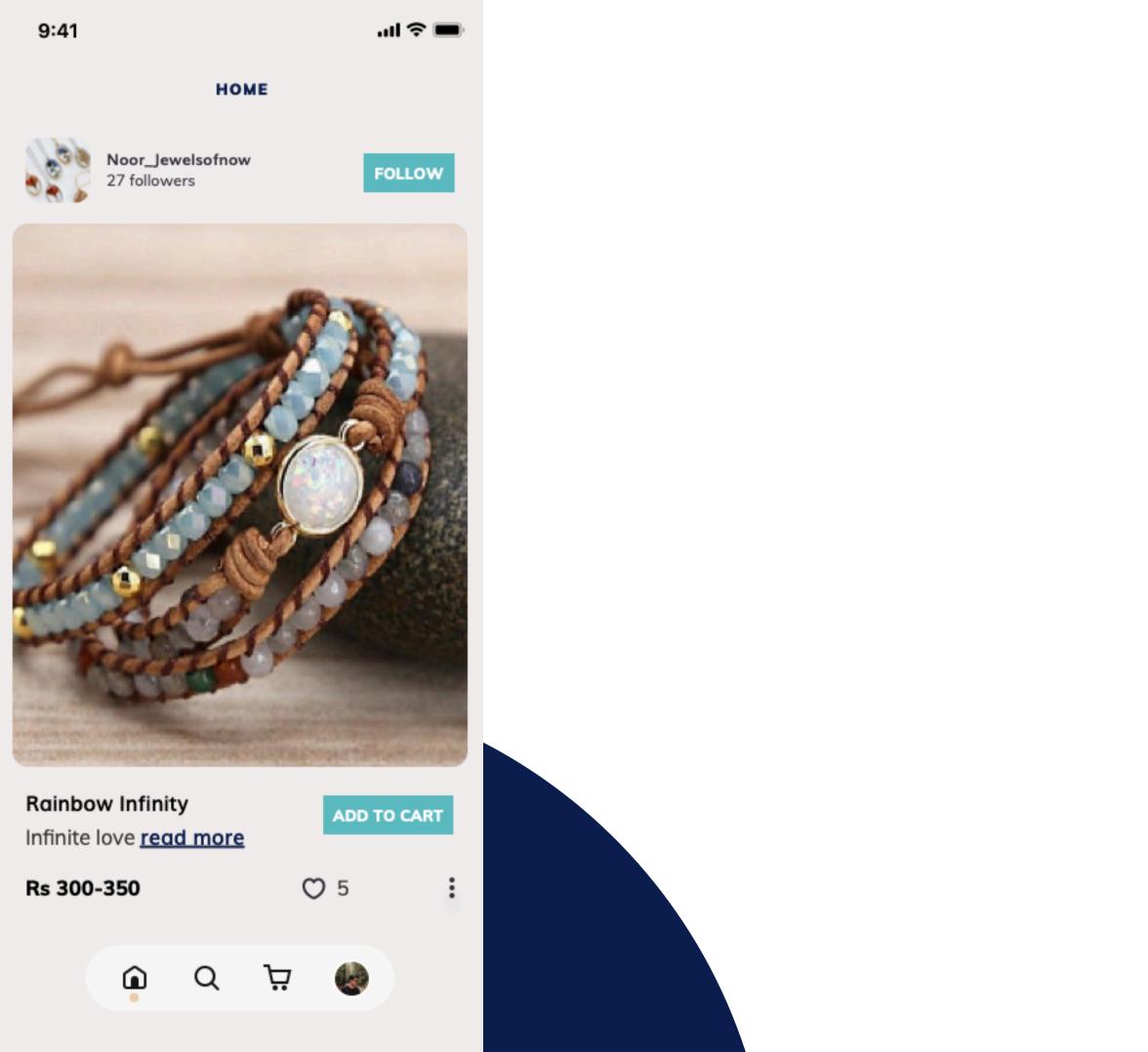
This loading catchy screen is a substitute of the normal loader.



Home

Video cards with rounded edges. Complementing Yeebo blue with green secondary colour. Floating navigation.

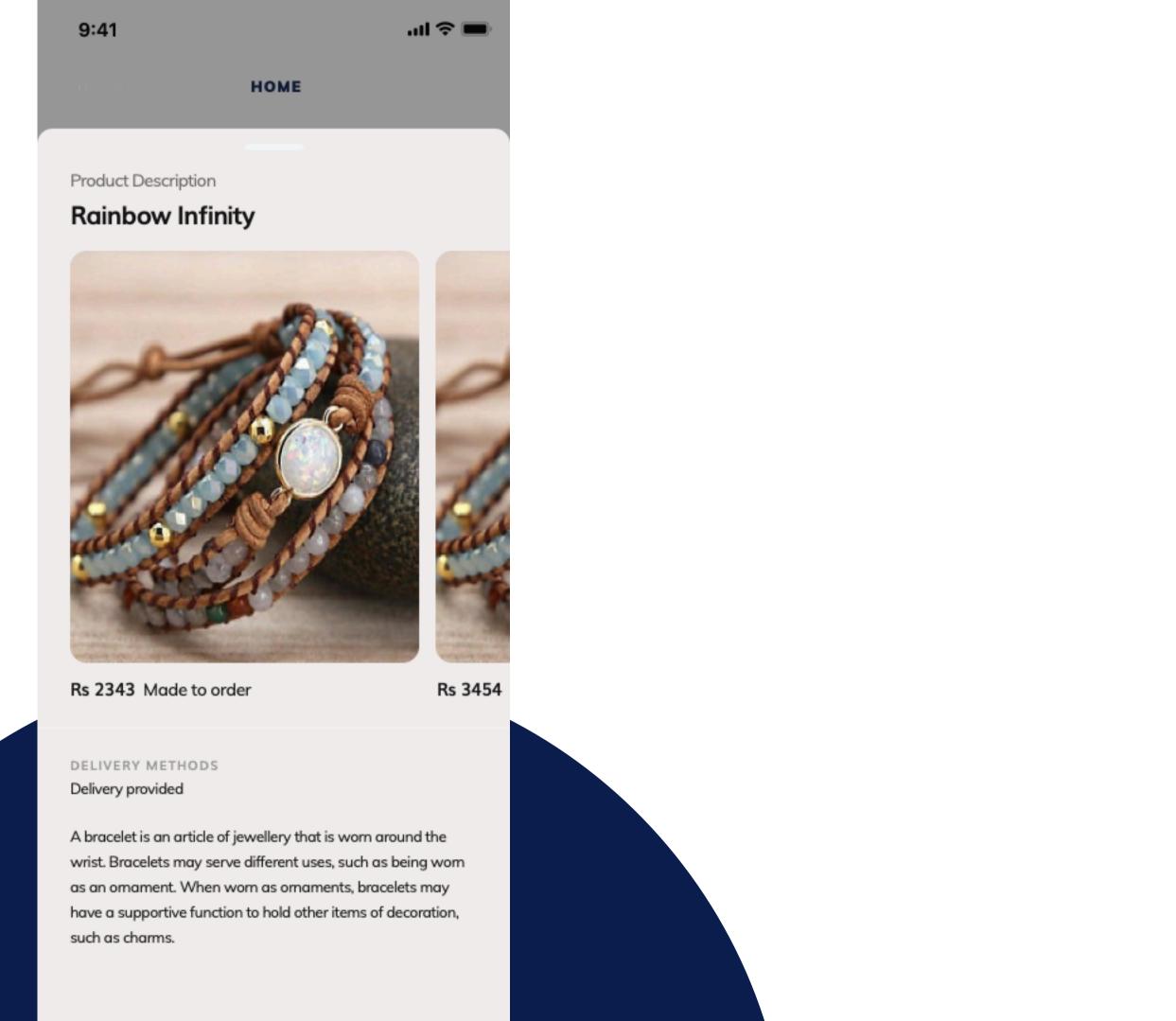




Description

Read more will open description at the same page as bottom sheet.

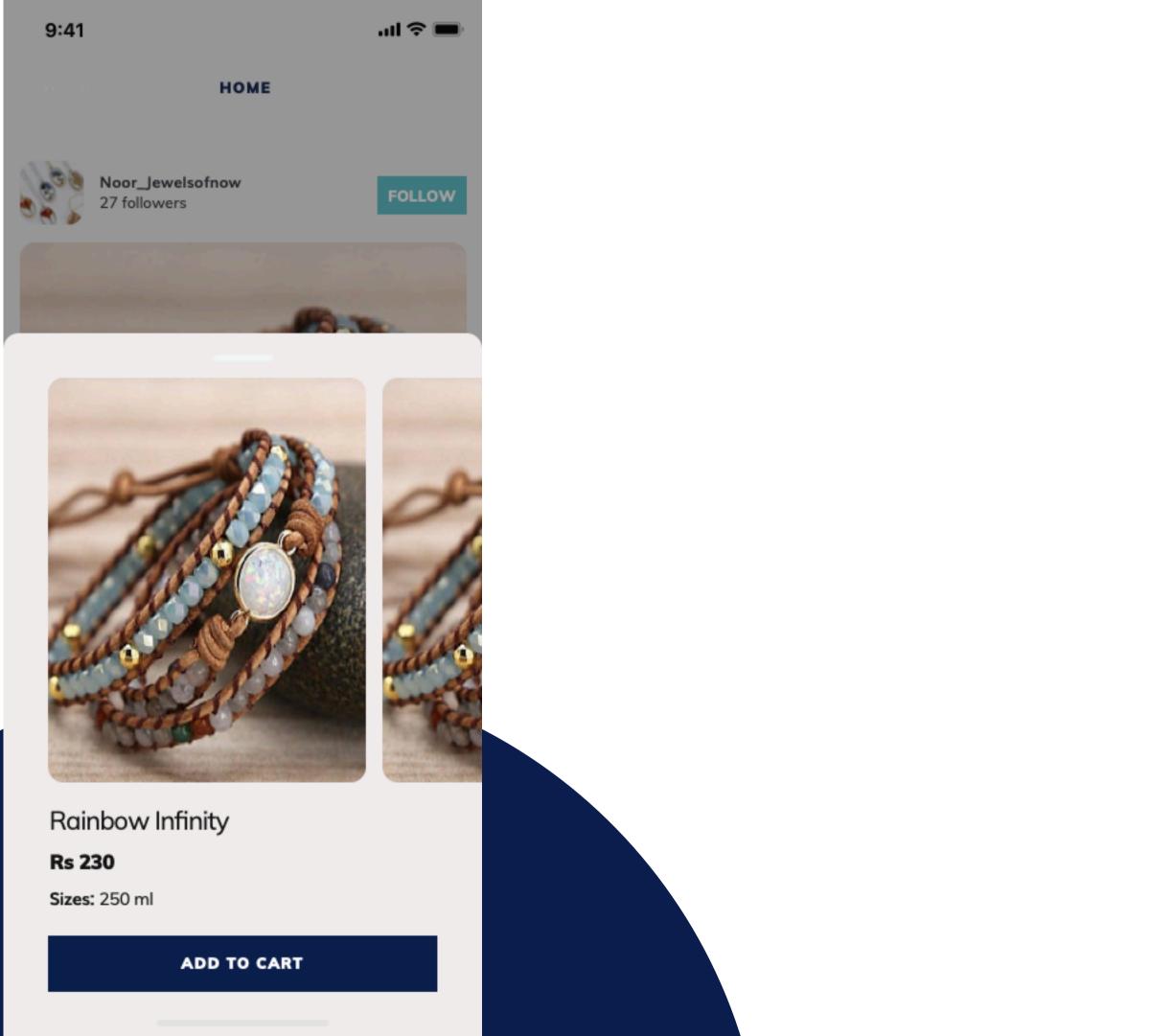
This ensures quick glance.





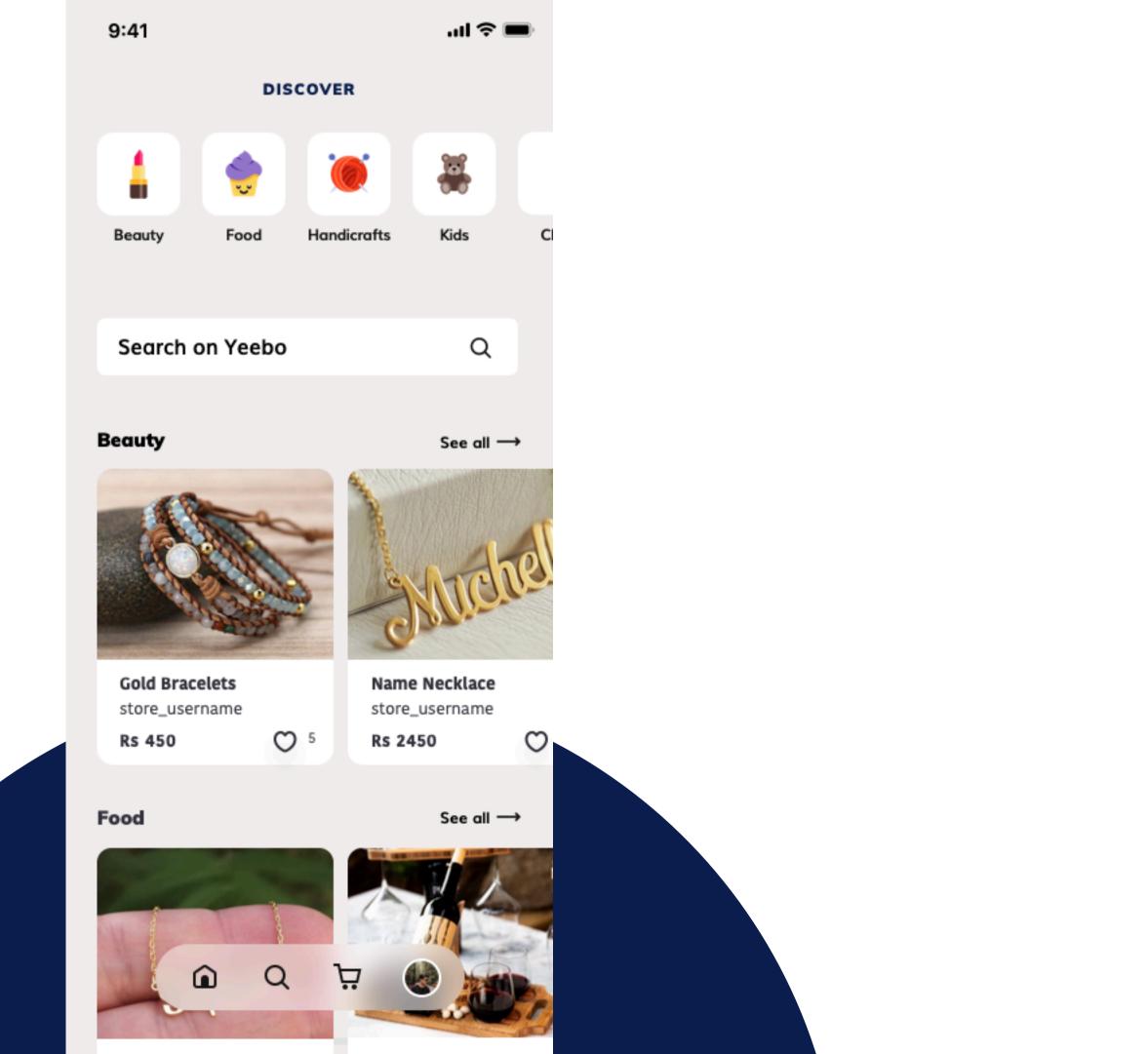
Add to cart

Although add to cart quickly adds in the cart section, this quick bottom up can be introduced where there are different types of sizes etc.



Discover

More vibrant icons. More visible search bar. Card style to signify scrolling and clickable in nature.



Search Page

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←	SEARCH	
Gol	ld chain	Q
RECE	ENT SEARCHES	
╚	Bracelets	×
╚	Cupcakes	×
٩	Cushion covers	×



Enhancing the search functionality to increase engagement.

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Ο 5

BEAUTY





Name Necklace store_username

Rs 2450

Ο 5

<u>Category</u> <u>expand</u>



Gold Bracelets

store_username

Rs 450



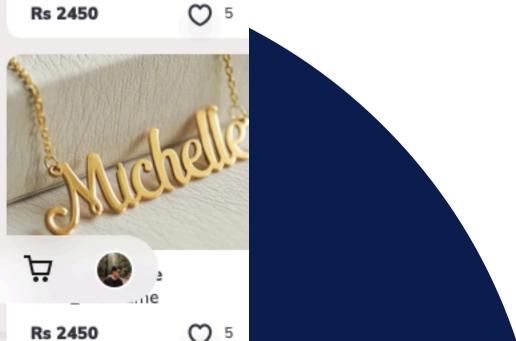
Gold Bracelets store_username

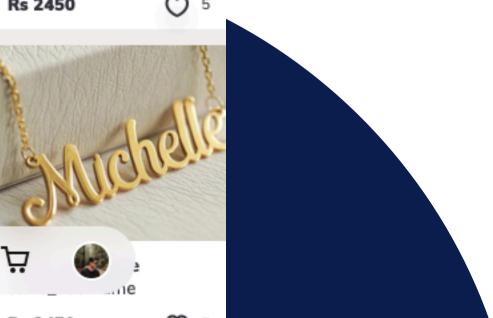
Rs 450

Gold Brc store_user

Rs 450

Name Necklace store_username



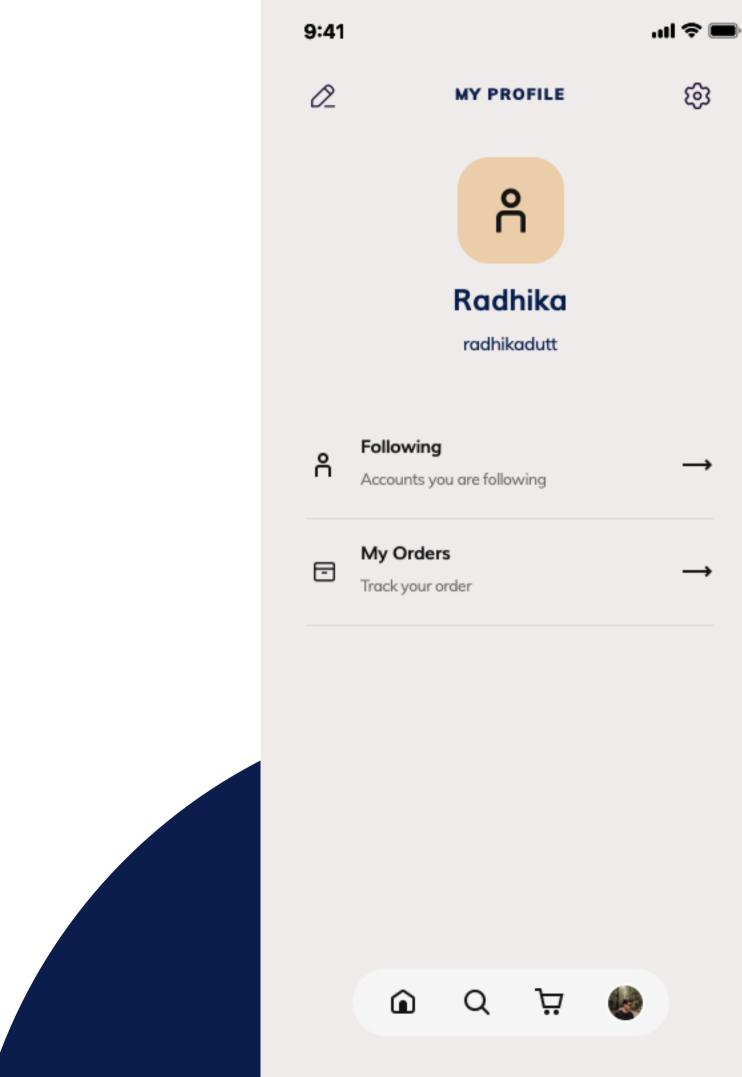


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<u>Buyer</u> Profile

Simple profile.

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FOLLOWING



Noor_jewelsofnow



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...| 🗢 🔳

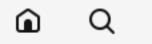
27 followers



Noor_jewelsofnow

27 followers

Following





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List and the tick to inform users that they are following these accounts. Clicking check button will toggle to the add icon. 9:41

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FOLLOWING

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Shopping is better with other people

Follow the boutiques and shops to get updates!

Accounts you can follow



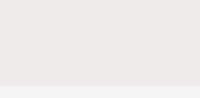
Noor_jewelsofnow

27 followers



Noor_jewelsofnow

27 followers



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Following empty state

Showing blank screen with no activity to do is generally avoided and hence giving message to the users and also suggestions.

ORDERS



Festive Collection geetanjali_buyer

Status

24 OCT 2020



Festive Collection

geetanjali_buyer

Status

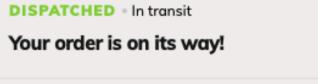
24 OCT 2020

<u>Orders</u>



List of orders when clicked from the profile page.

<u>Order</u> Details





MY ORDERS

Status Order Placed 31 Oct. 2020

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 B 417, New Friends Colony New Delhi
Delhi NCR
1100025

BILLING

Payment method	Online
Item price:	Rs 2,800
Delivery Charges	Rs 100
GST @0%	Rs 0
Total:	Rs 2,900

MESSAGE SELLER

←

Order #CS1020

Details of one order. Retained all elements, organised in more cleaner manner so that information doesnt overwhelm.

CART

Total items 💶



Festive Collection Geetanjali for Gitesh

Rs 549 + shipping

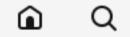
Both Delivery and Pickup ONE SIZE

DELETE

BUY NOW



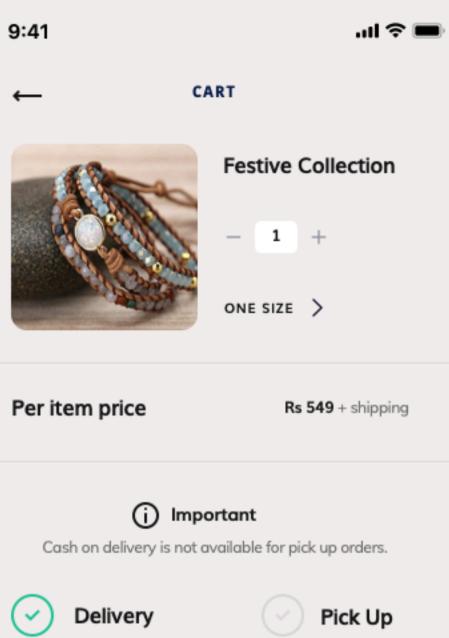






Ä

Cart item in card style.



<u>Buying flow</u>

1

Pick up address

Q

B 417, New Friends Colony New Delhi Delhi NCR 1100025

CONTINUE

Using radio buttons instead of bar buttons reduces the visual load.

< Back

You opted for delivery!

Let us know your address where to deliver.

House Number / Building Number

Address line 2

Address line 3

State

New Delhi

>

Pincode

REVIEW ORDER NOW

Buying flow

2

Telling users where they exactly are and what they are expected to do. This is achieved by simply introducing bold titles to the page.

Buying flow 2 filled

< Back

9:41

You opted for delivery!

Let us know your address where to deliver.

House Number / Building Number

B 432

Address line 2

New friends colony

Address line 3

South Delhi

State

New Delhi

Pincode

1100025

REVIEW ORDER NOW

>

This is how the form will look when it is filled.









Festive Collection

Quantity: 1

ONE SIZE

Payment method	Online
Item price:	Rs 2,800
Delivery Charges	Rs 100
GST @0%	Rs 0
Total:	Rs 2,900

Delivery Address

B 417, New Friends Colony
New Delhi
Delhi NCR
1100025

Buying flow

<u>3</u>

PAY ONLINE

Using one icon changes the game. It creates an illusion of nested text and thus better visuals.

← ORDER COMPLETE

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Buying flow

F

Order confirmed!

Orders will arrive in 5-6 days!



Giving a feedback and a Call to Action button to inform user what they can do next.

Buyer journey ends here.

Seller journey starts.



<u>Seller Setup</u>

🗙 Close

Set up a shop in mins!

Create a seller account on Yeebo.

Company Name

(a) company_name

Username

Å	username	~
Comp	any Type	
	Internet	\sim
Comp	bany Email	



company@email.com

CREATE ACCOUNT

Looking to buy instead? Sign in as Buyer

Providing 'Sign in as buyer' in case person clicked by mistake.





Lets get started by completing your profile!

Now sellers can add or edit products and accept payments.

COMPLETE MY PROFILE

Direct heading and clear button message.

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HOME

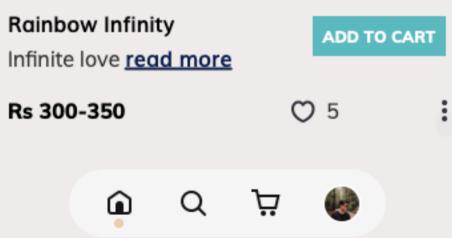


000

Noor_Jewelsofnow 27 followers

FOLLOW





<u>Seller</u> Home

Providing updates icon on right corner without disturbing the main nav bar.

🗙 Close

I have pictures in phone

Add pictures from the gallery.

OPEN GALLERY

<u>Add post</u> 1<u>a</u>

I will click fresh pictures

Add pictures from the gallery.

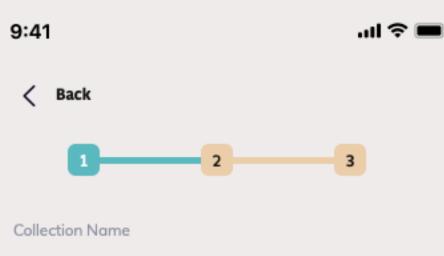
OPEN CAMERA

Need Help? Go to Helps page

Added titles to inform users.

Add post

2



Give collection title

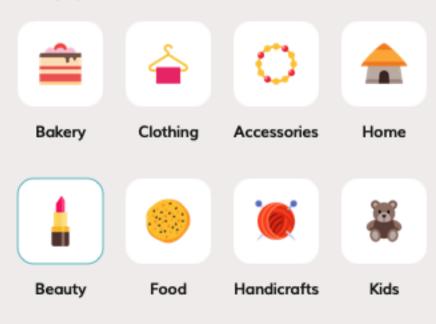
Product Details

Describe product (750 words)

Caption

Write catchy caption

Category



CONTINUE ADD PRODUCT

Provided 3 step indicator, also form is consistent with the theme. Category is asked upfront instead of hidden dropdowns. Add post

<u>3</u>

9:41

< Back



What are you offering?

Add basic details to make it easy for buyers.



Product Name

Give item name

Price (Rs)

Price of item

ADD SIZES & QUANTITY

Clear heading so that user knows what the step is about. This is important and dividing the adding post activity into step by step chunks.



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3

What size & how many?

Add multiple sizes or weight and quatities.

Sizes	Quantity
Size	- 1 +
Have more sizes?	ADD MORE FIELDS

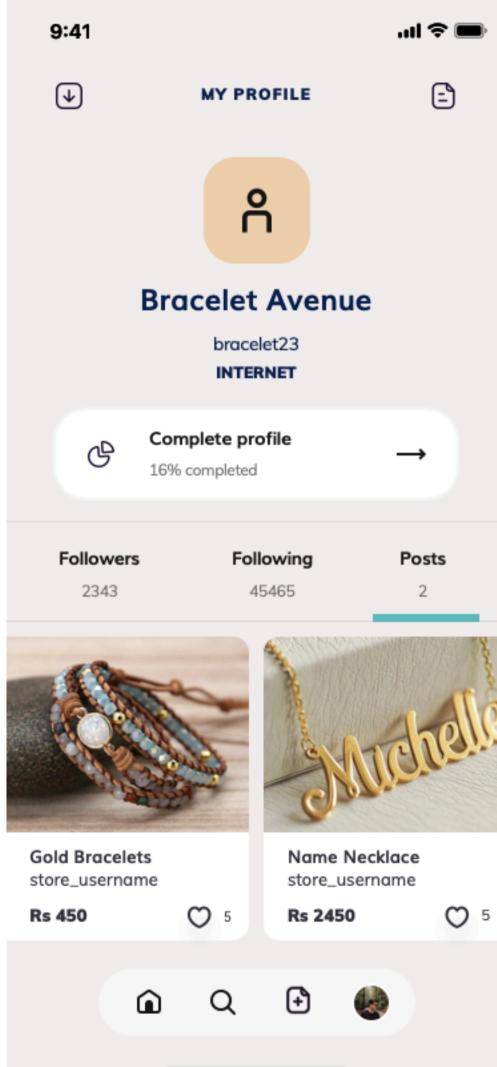
Add post

4

FINISH ADDING

Last step. Another way of taking entry of quantity.

<u>Seller</u> Profile



Using a tappable section instead of bar button. Also using a pie section implying that some part is remaining.



Seller Profile Empty post

••••			
\checkmark	MY PROFILE	Ē	
	ĥ		
Bracelet Avenue			
	bracelet23		
G	Complete profile 16% completed	→	
Followers	Following	Posts	
2343	45465	0	

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(j)

You have no posts!

Do explore other shops and check what other people like you are offering!

Q

(†)

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This is how screen look when nothing is happening. Always exploiting the opportunity.. < Back

<u>Seller</u> <u>Settings</u> **Profile setup**

Complete all four to start listing your product.

1	Company Information	\rightarrow
2	Voice Over Recommended	\rightarrow
3	Delivery Incomplete	\rightarrow
4	Billing Details	—



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Numerical step by step manner profile setup.

Thank you! www.radhikadutt.com